



ONE-CALL NOTIFICATION ACT COMPLAINT

NEB. REV. STAT. § 76-2301 et seq.

The Nebraska State Fire Marshal Agency receives complaints alleging violations of Nebraska's One-Call Notification Act. The One-Call Notification Act outlines certain legal requirements for excavators and underground facility operators in order to protect the public from injury and protect facilities from damage that may occur during excavation. Violations of the Act may be subject to civil penalties of up to \$10,000.00 per violation.

Person/company against whom complaint is being filed:

Name of Person/Company: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Email: _____ Phone: _____

Complaint reported by:

Your First Name: _____

Your Last Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Email: _____ Phone: _____

Contact information of person(s) with most knowledge of the violation, if different from person filing complaint:

First Name: _____

Last Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Email: _____ Phone: _____

Reason for complaint:

1) Nature of violation

2) Date or dates of violation:

3) Location of violation (street address and/or legal description):

4) Damage caused? If so, type of underground facility affected by the violation:

5) Any other relevant details? Ticket #s involved?

6) List history of violations by this company/individual, if known (attach supporting documentation, if any, including previous warning letters from underground facilities):

7) Attach supporting documentation

Additional Evidence

Attach documents, which may include but are not limited to, the following:

- Photographs taken post-locate and post-excavation, including pictures that show facility markings
- Photographs that show the damaged line and indicate the size and type of the line
- Photographs that verify the utility company/excavator, such as business cards, and branded vehicles
- Photographs that verify equipment used such as shovels, backhoes, and other equipment
- Photographs that includes measurements or otherwise indicate depth and tolerance zone distance
- Excavator’s dig ticket and/or ticket(s) excavator was working from (Normal Ticket, Refresh Ticket, Emergency Ticket)
- Damage dig ticket, Incorrect Locate Ticket, No Response Ticket

******NOTE:** It is the responsibility of utility operators to locate their utilities, regardless of whether they hire a second party (contracted) locating company to do so.

This complaint should be submitted via email to: sfm.pipelinesafety@nebraska.gov or mailed to: Nebraska State Fire Marshal, Pipeline Safety Section, Attn: One-Call Notification Complaint, 246 South 14th Street, Suite 1 Lincoln, NE 68508-1804

The Nebraska State Fire Marshal Pipeline Safety Section will review the Complaint and may contact you for additional information. The allegations in the Complaint will be shared with the party against whom it is filed. For questions, please call the Nebraska State Fire Marshal Agency, Pipeline Safety Section at 402-471-9664.