



## NEBRASKA STATEWIDE ONE-CALL NOTIFICATION CENTER BOARD OF DIRECTORS MEETING

### Nebraska Statewide One Call Board of Directors Meeting Minutes

**Not Approved**

**August 20, 2020**

**Lincoln Fire Fighter's Reception Hall  
Lincoln, NE**

**Call to Order** – The meeting was called to order by Vice President Lance Loschen at 9:33 AM  
Agenda was posted in the Lincoln Journal Star newspaper on 08-06-2020  
Posted on the web 08-10-2020

#### **Roll Call/Quorum:**

**Voting Members present:** Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart

Virtual: John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts

**Voting Members absent:** Ed Jarrett, Andy Hartmann

**OCC staff present:** Tyler Nesheim, Jill Geyer

**State Fire Marshal staff present:** Regina Shields, David Levering, Kevin Bumgardner, Chris Cantrell

**Attorney General's office staff present:** Laura Nigro

**Public guests:** Chris Talley- USIC (virtual), Steve Slezak-M.U.D, David Sehi-LES, Trevor Roth-NPPD

- Public Comment
  - BJ Woehler presented award to Nebraska811 from NUCA for being a founding member. BJ invited attendees to Clay Shoot event where Milissa from AG's office will speak.
- Approval of the Agenda; Motion by Dave Stroebele, second by BJ Woehler
  - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
  - Voting No: none
- Approval of the January 23, 2020 Meeting Minutes with edits; Motion by Bruce Hoehner second by Linda Costello
  - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
  - Voting No: none
- Policy Committee
  - Excessive refreshes discussion. Committee will monitor.
  - Handouts –
    - Letter to Integrity acknowledging receipt of training materials and making findings recommendation.
    - Locator Document with procedure for handling complaints and training materials checklist.

Motion to accept training material checklist by BJ Woehler, second by Rob Everett

- Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
- Voting No: Nathan Stewart

Motion to accept and send letter to Integrity Locating with changes discussed by Rob Everett, second by Todd Knutson

- Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
- Voting No: Nathan Stewart
- Legislative committee
  - No movement is anticipated on LR440
- Advertising Committee
  - Discussion on advertising changes and initiatives that may not be completed due to pandemic.
  - Discussion of advertising contracts; Jill will review contracts and compile questions for advertising committee which may retain attorney if they feel it is necessary.
- By-Laws –
  - No report
- DPRC
  - DRPC status report by Tyler
    - Handout: Executive Summary
    - Inbound volume up 17% over 2019
    - Homeowner tickets up by 40%
    - 2/3 users have adopted the new ITICnxt
    - Notification ratio is below 1:5 possibly/probably due to new ITIC
    - Most employees are working from home; some are in office

Break at 10:45 to 10:55

- Outreach report by Jill
  - Going strong with outreach plan until pandemic hit
  - NE Excavation safety summit – largest volume since inception 10 years ago
  - Pandemic had effect on school poster contest, presentations, stakeholder meetings; still able to carry out most campaigns including media
  - Excavator Manual - still working on update, should be printed within the next month
  - 811 Day – expanded dig site visits since other industry outreach has been cancelled; tried new virtual campaign on social media
  - Fall stakeholder meetings will be virtual
  - One Call Grant – will use all money awarded for 2019 grant and ask for extension on money that can't be used. Just awarded 2020 grant at 78% of request due to dividing a finite total among all those that asked.
- Treasurer Report
  - YTD expense statement reviewed by John.
  - Expenses exceed revenues even despite revenues being up over 2019. With carryover amounts, this is not a concern and we frontload expenses every year to cover advertising needed during dig season.
- Approval of the Treasurer Report and 2020 budget proposal; Motion by Dave Stroebele, second by Jerry Augustyn
  - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
  - Voting No: none

- SFM
  - David
    - Both grants were awarded last week.
    - Damage Prevention audit almost complete. Nebraska damages per thousand 17:1000 standard tickets only; 11:1000 all tickets; pipeline 1.7:1000
    - PHMSA has given the go ahead to ask for an extension on using grant funds due to covid.
    - Could possibly shift funds to different initiative if we are unable to hold safety summit.
  - Kevin
    - DP classes for 2020 – March was held but June class was not held due to covid.
    - Has asked if excavators want training with no response yet.
    - Focus on landscape and concrete companies and checking compliance; has list of companies that could use more education.
  - Regina
    - Received letter to renew trade name for Digger’s Hotline
    - Motion to renew trademark name for Digger’s Hotline by John Buckley, second by Nathan Stewart
      - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
      - Voting No: none
    - Received request from Labor Union for ticket information.
    - Motion to deny request for public records from labor union by Dave Stroebele, second by Nathan Stewart
      - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
      - Voting No: none
    - Discussion regarding how board will treat information that is held by call center. Currently not operating under public records act per previous decision. Decision to review requests for ticket info on a case by case basis. In general, if homeowner requests info on who is working and type of work, ok to disclose but not provide contact information. Third party requests such as insurance companies should be passed on to BOD.

Break for lunch at 11:45  
Resume at 12:30

- Attorney General
  - Milissa introduced Laura Nigro who helps with One Call complaints
  - Review of recent AG reports that are up on Nebraska811 website
- Old Business
  - Excavator Manual Update –
    - Motion to approve printing of revised excavator manual with edits by Rob Everett, second by Todd Knutson
      - Voting Yes: Jerry Augustyn, Bruce Hoehne, Linda Costello, Rob Everett, Lance Loschen, Dave Stroebele, BJ Woehler, Dan Maschka, Todd Knutson, Nathan Stewart, John Buckley, Rick Melcher, Stan Waterman, Chris Jacobsen, Chad Roberts
      - Voting No: none
  - PSC response follow up – there has been no response from the PSC to the letter sent previous by the BOD clarifying roles of the Nebraska One-Call board and State Fire Marshal in response to their letter regarding the frequency of interruption to telecommunication services.

- New business
  - The current open position on board is being advertised on the Ne811 and SFM websites; there has been no applications to date. President position is separate and will be agenda item at next meeting to decide whether to hold election or continue with Lance filling out the term as President.
  - Board decision to hold virtual meetings and use other online tools in lieu of in person stakeholder meetings indefinitely.
  - Conference travel decisions to be agenda item at next meeting when more information is available.
  - CGA/CGN report:
    - No decision yet on whether Safety Summit will be held in February 2021
  - Next meeting: November 5<sup>th</sup> – location TBD
  - Motion to adjourn at 1:25pm